



Land &
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Ronan Cregan
Director of Finance and Resources
Belfast City Council

15 September 2011

Dear Ronan

MOU PROGRESS INDICATORS

As you will recall, we discussed these indicators at a meeting in your office on 2 September. As a follow up to that meeting, LPS statisticians reviewed the detail of the data provided to you and highlighted concerns with the statistical reliability of the data provided for indicators 1 and 2 (billing times). I have reviewed the data and agree with the statisticians that the population size (the number of cases) is not sufficient to provide reliable statistics. With apologies for the lateness of formally informing you of this, I therefore am withdrawing the information provided on these two indicators.

LPS staff will work with City Council staff over the coming weeks to provide information that is reliable and can form the basis of reporting against these indicators for quarter 2. This process will helpfully proceed in parallel with discussions with IRRV officials on the benchmark information on all of the indicators, to ensure that we are (as far as the differences between systems allow) comparing like with like.

Yours sincerely

A handwritten signature in black ink that reads "Iain Greenway".

IAIN GREENWAY